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**Adam Norman, IV-D Director  
Indiana Child Support Bureau**



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## AGENDA

- Title IV-D Program
- IV-D Funding
- Resources



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*Vast majority of money collected goes straight to families!*

- We serve 1.1 million people
- 304,000 children, with an average age of 16
- 4 in 5 single parent Hoosier households are part of the IV-D program



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## Title IV-D Program

### Title IV-D of the Social Security Act is:

- A federally funded grant program
- Title IV-D = Title IV-D of the Social Security Act
- A condition of states receiving federal TANF/block grant funds
- TANF Program = Title IV-A of the Social Security Act



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## Indiana's IV-D Program

### Federally Required IV-D Services:

- Locate, Establishment, Enforcement, Payment Processing, Distribution, Disbursement

### Non-IV-D services:

- Payment Processing, Distribution, Disbursement

### Federally Required Statewide Automated System

- ISETS through May 31, 2023
- INvest pilot begins January 3, 2023

*About \$800 million in child support processes through ISETS every year*

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## Background

### Clerks are Key Partners

- Build NIVD cases and update ISETS (court orders, addresses) to process payments correctly and keep undistributed collections low
- Process cash payments per IC 31-25-3-1; 31-25-4-24; 31-14-11-11; 31-16-9-1
  - Direct other payors to the federally mandated "SDU" or central collection site (Indiana State Central Collection Unit – INSCCU) or to State credit/debit card website, if paying by credit/debit card <http://childsupportbillpay.com/Indiana>
- Work with Prosecuting Attorneys' IV-D offices

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## Paradigm Shift for IV-D Program

### *The past:*

- Focus on cost recovery
- Set orders high – the higher the better – collect what you can
- Wait until arrears accumulate before enforcement
- Program was seen as representing the custodial party

### *Today:*

- We focus on the best interest of the child
- We serve both parents
- Focus is on support to families, not government repayment
- Setting right-sized orders
- More holistic family-centered approach

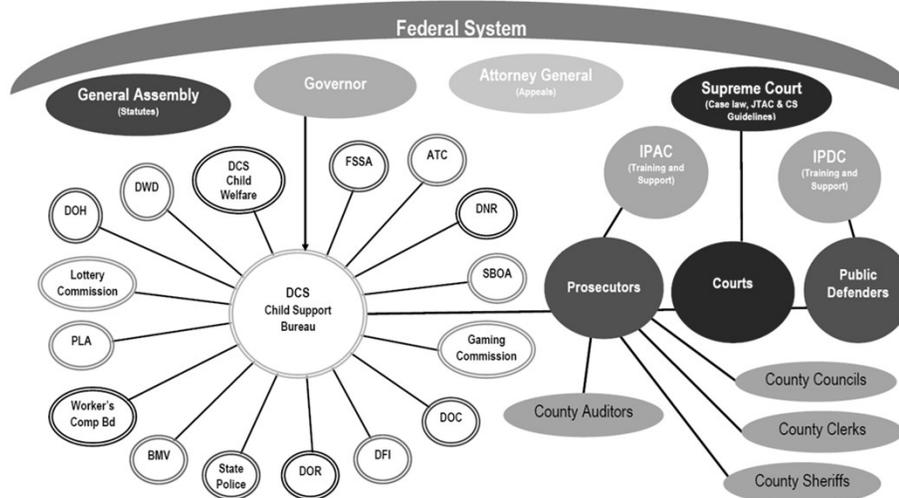


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## Child Support Enforcement is a Shared Task



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# IV-D Funding



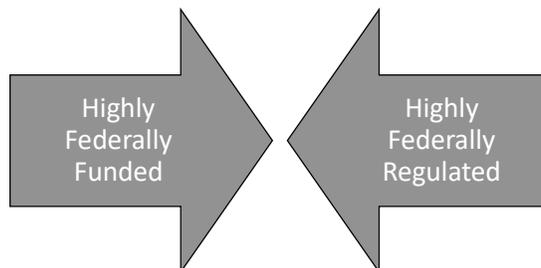
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## IV-D Funding Basics

Title IV-D Program is:



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Category	Ranking FFY2006	Ranking FFY2021	Change
<b>Overall Ranking</b>	35 <sup>th</sup>	10 <sup>th</sup>	+25
<b>Current Support Collections</b>	43 <sup>rd</sup>	16 <sup>th</sup>	+27
<b>Cases Paying on Arrears</b>	32 <sup>nd</sup>	3 <sup>rd</sup>	+29
<b>Support Order Establishment</b>	42 <sup>nd</sup>	5 <sup>th</sup>	+37
<b>Paternity Establishment</b>	31 <sup>st</sup>	6 <sup>th</sup>	+25

Category	FFY2006	FFY2021	Change
<b>Current Support Collections</b>	53.82%	68.49%	+14.67
<b>Cases Paying on Arrears</b>	58.82%	78.15%	+19.33
<b>Support Order Establishment</b>	68.44%	94.44%	+26.00
<b>Paternity Establishment</b>	86.19%	105.82%	+19.63



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## Funding

### Two major funding streams

- Federal Financial Participation (FFP) at 66%
- Performance Based Incentives

### FFP: Reimbursement

- Counties submit monthly expense claims for FFP
- DCS draws down federal grant and reimburses county



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## Incentives

**State *and* counties receive incentives based on performance.**

- Must only be spent on IV-D
- Must supplement, not supplant
- Must be tracked by Auditor in separate funds
- Indiana FFY2020 Incentives: \$12,476,387



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## Incentives

**Incentives earned by performance on an overall “collections base” and on these measures:**

- Paternity Establishment
- Support Order Establishment
- Current Support Paid
- Cases Paying on Arrears
- Cost Effectiveness



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# Incentives

## State statute IC 31-25-4-23 splits money:

- 33.4% Prosecuting Attorney (Fund 8897)
- 22.2% Clerk (Fund 8899)
- 22.2% Title IV-D Incentive Fund (Fund 8895)
- 22.2% State - CSB



# Resources



# Parenting Time Resources



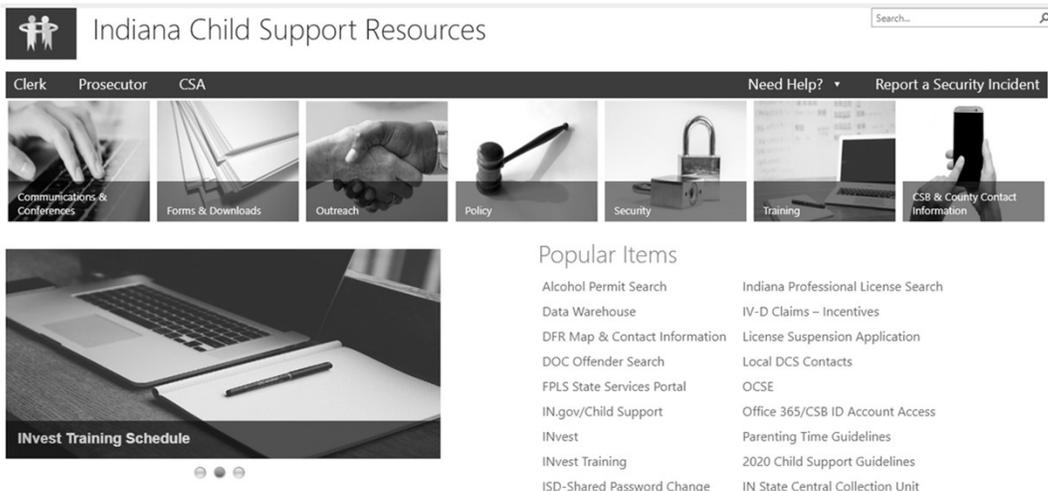
New online Coloring Calendar can be found at  
<https://in.gov.sharepointe.com/sites/CSBCSR/OutreachDocuments/My%202021%20Coloring%20Calendar.pdf>




Parenting Time Guidelines can be found at  
<https://www.in.gov/judiciary/rules/parenting/>



# Child Support Resources (CSR) Website



Indiana Child Support Resources

Clerk    Prosecutor    CSA    Need Help?    Report a Security Incident

Communications & Conferences    Forms & Downloads    Outreach    Policy    Security    Training    CSB & County Contact Information

INvest Training Schedule

Popular Items

- Alcohol Permit Search
- Data Warehouse
- DFR Map & Contact Information
- DOC Offender Search
- FPLS State Services Portal
- IN.gov/Child Support
- INvest
- INvest Training
- ISD-Shared Password Change
- Indiana Professional License Search
- IV-D Claims – Incentives
- License Suspension Application
- Local DCS Contacts
- OCSE
- Office 365/CSB ID Account Access
- Parenting Time Guidelines
- 2020 Child Support Guidelines
- IN State Central Collection Unit



## Resources

- ISETS Help Desk (1-800-876-4515)  
Call with immediate ISETS “how do I” questions
- INSCCU Contacts and P.O. Boxes for payments
- CSB Adjustment Unit (AAD) – [AADUnit@dcs.in.gov](mailto:AADUnit@dcs.in.gov)
- CSB KidsLine - 1-800-840-8757
- Clerk Welcome Packet information on CSR
- [How to Calculate Child Support Arrears](#) booklet



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## Learning Opportunities

- INclass (online, self-paced learning)
  - <https://inclass.dcs.in.gov>
- Full catalog of resources available
- Contact [CTU@dcs.in.gov](mailto:CTU@dcs.in.gov) for more information



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**Questions?**



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*"Children will live in safe, healthy and supportive families and communities."*

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